



Place of Hearing: Risida Madanpur

Appeared:

1. **For the Complainant** – Sri Binod Kumar Pradhan, At-Kharjhura, Po-Porekela, Dist-Kalahandi.
2. **For the Respondent** – Sri Kamalesh Kumar Pradhan, SDO Elect. Narla, TPWODL

Complaint Case No. 249/2023

Sri Binod Kumar Pradhan,
At-Kharjhura,
Po-Porekela,
Dist-Kalahandi
Con. No. 9034-2411-0082

COMPLAINANT

-Versus-

Sri Kamalesh Kumar Pradhan,
SDO Elect. Narla,
TPWODL.

OPPOSITE PARTY

GIST OF THE COMPLAINT:

The complainant consumer Sri Binod Kumar Padhan, AT- Kharjhura P.O- Porekela Dist-Kalahandi under the territorial and statutory jurisdiction of respondent.

The complainant has given in writing and submitted during course of hearing at camp court in brief as follows:

- 1) The complainant has appeared before the forum for bill dispute of his LT/Dom supply with CD of 1 KW having consumer No. 9034-2411-0082 under SDO Elect. Narla.
- 2) The complainant has intimated the same to the OP, but till date the OP remains silent for which getting no other way the complainant has approached this forum for redressal of his grievance.

The complainant has prayed for:

To revise the excess bill.

SUBMISSION OF OPPOSITE PARTY IN BRIEF:

The OP (SDO Elect. Narla) in its counter reply and course of hearing submitted as follows:

- 1) PVR
- 2) Date of supply: 22-Feb-2019
- 3) Billing Statement: December 2019 to December 2023



- 4) Category: LT/ Domestic
- 5) Connected Load: 1 KW
- 6) Meter No: TPWODL1038983
- 7) Installed on: 03-Sep-2022
- 8) IMR 0 unit: and FMR: 1732 kWh on dtd. 02.02.2024
- 9) Fact of the complainant: Revision of bill.
- 10) As per written version submitted by SDO Elect. Narla as follows:
 - A unit of 1498 was billed in the month of 12/2019 as defective meter reading.

FINDINGS / OBSERVATIONS OF THE FORUM

On perusal of the complaint petition with all relevant enclosures as well as submission of OP and billing statement; the forum observes the followings:

- The complainant reiterated for excess billing. The OP submitted that the a unit of 1498 was billed in the month of 12/2019 as defective meter reading.
- As per billing database the bill revision has been affect for the the period 08/2022 to 11/2023.

ORDER
22.02.2024

Basing on above observations, the forum passes the following order as per regulations of OERC Distribution (Conditions of Supply) Code 2019.

The OP is directed as follows:

- To revise the bill from 09/2019 to 07/2022 taking average consumption of present meter (i.e. IMR "0" kWh 09/2022 and FMR "301" kWh on 02/2023.

The case is disposed of accordingly.

B. NAIK
B. NAIK
CO-OPTED MEMBER
Co-Opted Member
GRF, Bhawanipatna

K.K. PATTNAIK
K.K. PATTNAIK
MEMBER (Fin.)
MEMBER
Grievance Redressal Forum
TPWODL, Bhawanipatna

R.K. NAIK
R.K. NAIK
PRESIDENT
PRESIDENT
GRF, Bhawanipatna

Copy to: -

1. Sri Binod Kumar Pradhan, AT- Kharjhura P.O- Porekela, Dist- Kalahandi. Mob No- 81446-36529
2. SDO Elect. Narla, TPWODL.
3. Superintending Engineer, Electrical Circle, TPWODL, Kalahandi.
4. Chief Legal, Head Quarter Office, TPWODL, Burla.

"If the Complainant is aggrieved with this order of the Grievance Redressal Forum, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums."